

Legal Statement - Delivery

Last name:

First name:

Street, house number:

Postal code:

City/town:

Concerning the delivery of order number:

You can find the order number in your Zalando customer account under "Your orders".

It's a 14-digit number.

Tracking number:

You can find this number in the shipping confirmation we sent you by email..

Please mark the applicable box with a 'X'

I have not received the parcel at all

I have received an incomplete parcel

I did not receive the following articles (**ONLY fill in if you have received an incomplete parcel**):

Please specify the article number of the articles you didn't receive. You can find the article number in your Zalando customer account by clicking on the order in "Your orders", or by clicking on the product you've ordered and checking under 'Details'. The article number is identified with "Article number".

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Place, date:

Signature:

Your signature should be a calligraphy signature, meaning either with pen or digital/electronically drawn. Your name in letters does not comply as signature.

Please fill in this Legal Statement completely, incomplete statements will not be accepted.

Please fill in one Legal Statement form per order number and/or tracking number.