

Legal Statement - Return

Last name:

First name:

Street, house number:

Postal code:

City/town:

Concerning the return of order number:

You can find the order number in your Zalando customer account under "Your orders".

It's a 14-digit number.

I returned on this date (DD.MM.YYYY):

Please specify the date you have handed over the parcel to a parcel station, pick-up point or when the parcel was picked up from your home..

Please mark the applicable box with a 'X'.

A copy of the return receipt with the tracking number is attached.

I do not have the return receipt from the courier because:.....

Return tracking number:

You can find this number on the return receipt or, if applicable, in an email you have received from the logistics provider.

I returned the following articles:

(Please specify the article number of the articles you returned).

You can find the article number in your Zalando customer account by clicking on the order in "Your orders", or by clicking on the product you've ordered and checking under 'Details'. The article number is identified with "Article number". In case you returned several orders in one parcel, please list below only the articles belonging to the specific order number of this Legal Statement.

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Article no.: Size: Article no.: Size:

Place, date:

Signature:

Your signature should be a calligraphy signature, meaning either with pen or digital/electronically drawn. Your name in letters does not comply as signature.

Please fill in this Legal Statement completely, incomplete statements will not be accepted.

Please fill in one Legal Statement form per order number and/or tracking number.